

Tridion Sites Certification Program

April 2021

Table of Contents

Table of Contents	1
Introduction.....	1
General information about the program	1
Background of the program.....	1
TS Certified Partner Program	1
Purpose of the Certification program.....	1
Certification Details	1
Passing the exam	1
Certification validity	2
Knowledge Area	2
General knowledge objective	2
Knowledge area	2
Exam knowledge objectives	2
Test information	2
Cognitive Levels	3
Exam Topics	3

Introduction

General information about the program

The Tridion Sites Certification Program is an initiative from the Global Product Enablement group targeted at the Tridion Sites consultant and partner community. The target audiences are Tridion Sites Consultants working for a Tridion Sites partner.

Targeted are consultants whom are:

- ❖ Developing solutions for Tridion Sites Content Manager and Dynamic Experience Delivery (Tridion Sites Certified Developer);
- ❖ Developing and Architecting Tridion Sites Solutions, Integrations with 3rd party vendors, scalable Content Delivery implementations (Tridion Sites Certified Solutions Architect).

Background of the program

In the past years, several partners have expressed their need and interest to certify their Tridion Sites professionals. The Certification Program provides an opportunity for candidates to have a formal recognition of their skills and expertise. A Tridion Sites Certified logo will be available for all candidates who successfully passed the certification examination. A Partner who employs Tridion Sites Certified consultants can become a **Tridion Sites Certified Partner**.

TS Certified Partner Program

TS Partners will benefit from the following advantages:

- Mention of the “Tridion Sites Certified Partner of the Quarter” in the Tridion Sites Community
- Mention of the Tridion Sites Certified Partners on the Quarterly Newsletter
- Display of the Partner’s Certified logo on the RWS website

To become a Certified Partner, the company needs to employ a certain number of Tridion Sites Certified consultants. Please contact your Partner representative for more information on the exact conditions to become a Tridion Sites Certified Partner.

Purpose of the Certification program

The objective of the Certification program is to provide an objective analysis of an individual’s competence in Tridion Sites. To certify in Tridion Sites, the participating consultants must take the relevant exam and achieve a minimum score of 80%.

The available exams are:

- Tridion Sites 9.5 Certified Developer
- Tridion Sites 9.5 Certified Solutions Architect

Certification Details

Both certification exams are hosted on the RWS University and users can be enrolled after approval from the Partner Manager. Upon agreement, Partner Managers will communicate user details to Learn@rws.com. Users will be enrolled to the certification exam within 2 working days and they will receive an email notification inviting them to sign in to the University.

Additional details:

- ❖ Each user will receive 3 attempts
- ❖ There is a time limit to take the exam. The candidate will be informed at the start of the test how much time there is to complete the test.
- ❖ The time limit starts as soon as the user starts the exam. The exam cannot be interrupted. As soon as the candidate starts the exam, the candidate must finish the exam within the available timeframe.
- ❖ It is an open book exam. During the exam the participant will have access to the Internet. The Certification Program does not include any specific training. Training requirements can be discussed with the Partner Manager.

Passing the exam

- ❖ The results are presented to the candidate on their screen immediately after the exam is completed.
- ❖ The passing scores are set to 80% for all exams.

- ❖ On passing the test, the candidate will be able to download their certificate and a badge as proof of their achievement.
- ❖ The consultant will be entitled to use the Tridion Sites 9.5 Certified logo.

Certification validity

The candidate does not need to renew the certificate, as it is valid “for life”. These exams are bound to the Tridion Sites 9.5 release therefore the candidate will be encouraged to re-apply for certification when new releases become available.

There will be a delta exam that will be available to facilitate the upgrade of an individual already certified. The delta exam will be focused on new pieces of the latest product release.

Knowledge Area

General knowledge objective

The intention of the program is to certify the skills and experience of a Tridion Sites Consultant. It is more than just “knowing” Tridion Sites; it is about the ability to successfully implement Tridion Sites.

The knowledge objectives per exam can be summarized as follows:

Tridion Sites Certified Developer:

- ❖ The candidate understands the Tridion Sites Compound Template Framework
- ❖ The candidate understands the Tridion Sites Dynamic Experience Delivery
- ❖ The candidate shows the ability to diagnose and solve common questions and issues surrounding a successful Tridion Sites implementation
- ❖ The candidate has solid knowledge of the Tridion Sites Object Model

Tridion Sites Solutions Architect

The candidate must understand and have experience with the following:

- ❖ Tridion Sites Taxonomies
- ❖ Show the ability to design Schemas and their structure
- ❖ Experience defining Tridion Sites Information Architectures
- ❖ Understand the Tridion Sites Compound Template Framework
- ❖ Understand the Tridion Sites Dynamic Experience Delivery
- ❖ Show the ability to diagnose and solve common questions and issues surrounding a successful Tridion Sites implementation
- ❖ Have solid knowledge of the Tridion Sites Object Model
- ❖ Have solid knowledge around all components of Tridion Sites covering all three of the above identified roles.
- ❖ Successfully install and monitor a Tridion Sites server
- ❖ Understand how to scale a Tridion Sites server’s performance both horizontally and vertically.

Knowledge area

The purpose of the Certification Program is to validate Tridion Sites knowledge and skills in all its aspects. The program is focused on the Tridion Sites 9.5 release.

Exam knowledge objectives

Test information

- ❖ The test is structured into categories containing a number of measurement points on which a series of questions are based.
- ❖ The test is an online multiple-choice exam in English.
 - The number of questions per exam are as follows:
 - Tridion Sites Developer – 40 questions
 - Tridion Sites Solutions Architect – 50 questions
 - The time allowed for taking the exams are as follows:
 - Tridion Sites Developer – 50 minutes
 - Tridion Sites Solutions Architect – 75 minutes

Cognitive Levels

- ❖ The tests are designed to measure knowledge based on understanding and application of Tridion Sites.
- ❖ The majority of the questions requires the candidate to demonstrate knowledge of Tridion Sites and application of the knowledge.
- ❖ The exams will analyze the cognitive levels of understanding as well as testing their basic knowledge.
- ❖ The candidate is asked to apply, modify, show, predict, solve, relate, compare, distinguish, categorize, identify or select the appropriate response to a given situation/scenario.

Exam Topics

- ❖ Tridion Sites has defined different categories within the knowledge areas and each category has its own knowledge objective. The categories are described in more detail in the following sections.
 - Tridion Sites Certified Developer:
 - Audience Manager-Outbound Email
 - Basic Architecture
 - BluePrinting
 - Bundles
 - Content Delivery
 - Content Porter
 - Core Service
 - Event System
 - Schemas
 - Security
 - Site Wizard
 - Taxonomy
 - Templating
 - Topology Manager
 - UGC
 - UI Extensions
 - Workflow
 - XPM
 - DXD Microservices
 - Tridion Sites Certified Solutions Architect:
 - All of the above
 - DXD Caching
 - DXD General
 - CM General
 - CM and DXD install & Upgrade
 - CM Search
 - Database
 - General
 - Infrastructure
 - Maintenance Troubleshoot
 - Monitoring

If, after reading this document, you still have any questions, please send an email to learn@rws.com.

About RWS

RWS Holdings plc is the world's leading provider of technology-enabled language, content management and intellectual property services. We help our customers to connect with and bring new ideas to people globally by communicating business critical content at scale and enabling the protection and realization of their innovations.

Our vision is to help organizations interact effectively with people anywhere in the world by solving their language, content and market access challenges through our collective global intelligence, deep expertise and smart technology.

Customers include 90 of the globe's top 100 brands, the top 10 pharmaceutical companies and approximately half of the top 20 patent filers worldwide. Our client base spans Europe, Asia Pacific, and North and South America across the technology, pharmaceutical, medical, legal, chemical, automotive, government and telecommunications sectors, which we serve from offices across five continents.

Founded in 1958, RWS is headquartered in the UK and publicly listed on AIM, the London Stock Exchange regulated market (RWS.L).

For further information, please visit: www.rws.com

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