

Our interpreting services offer a wide range of interpreting options, available remotely and on-site, enabling you to overcome language barriers and connect with whoever you need to – be it customers, employees, providers – anywhere, anytime.

What we can do for you:



Simultaneous interpreting



Consecutive interpreting



Over-the-phone interpreting

Economies of scale

Our one-stop shop for all your interpreting needs saves you the cost of needing to hire and manage multiple vendors. We offer an efficient, end-to-end service that includes professional interpreters, equipment, note takers, on-site interpreting managers and a comprehensive portfolio of language services, to simplify and streamline your experience.





Global experience

As the world's largest language service provider, we can accommodate a vast number of languages, and we have the know-how to streamline processes for maximum efficiency and to navigate potential pitfalls. We've built up the expertise in sourcing and managing interpreting resources, so you don't have to.

Agile, flexible approach

Our teams are adaptable to last-minute changes and our approach is tailored to your needs, both in terms of availability of interpreters and in terms of planning, management, invoicing and reporting. Our quotes and services adapt to you, so that you access the exact services that you need, provided in a way that is convenient for you. You can be sure to pay only for what you need, and receive the best value.



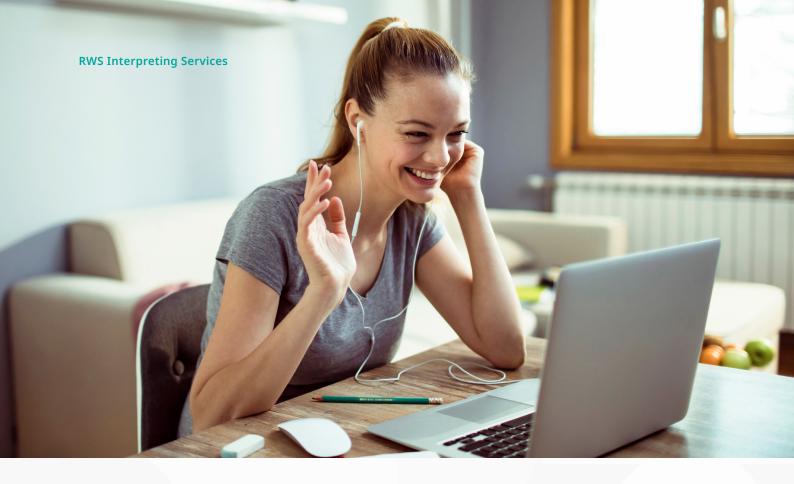
Our services

Our interpreting services encompass not only a broad range of interpreting options provided by highly qualified, trustworthy interpreters, but also streamlined administration and management.

Our interpreters are experienced professionals with the linguistic and subject-matter expertise to convey the message accurately, with its full cultural essence and correct terminology. They are also chosen for their people skills, so you can trust them to provide their services discreetly and effectively.

Our project management staff will handle the administrative processes for you, guide you wherever necessary and provide detailed documentation, including quote breakdowns. All this communication is channelled through your dedicated interpreting manager so that you don't have to juggle communication with different departments and contacts.





Simultaneous interpreting

Simultaneous interpreting is instantaneous, allowing participants to speak naturally without needing to pause. An interpreter translates what is being said in real time, relaying the speaker's message to the listener as it is being spoken.

This type of interpreting is ideal for situations such as:

- Conferences
- · Business or board meetings
- International conventions
- Training sessions
- Courtrooms
- Lectures and presentations

Available on-site or as a remote service.

Over-the-phone interpreting

With our over-the-phone interpreting (OPI) option, professional interpreters are available 24/7, all year round, for remote consecutive interpreting by phone. Whether on demand or for planned appointments, our vast global network of experienced interpreters can provide services in hundreds of languages.

Consecutive interpreting

In consecutive interpreting the interpreter listens to short segments of speech, making notes if necessary. The speaker pauses after a few sentences for the interpreter to relay the message to the listener.

This type of interpreting is recommended for one-on-one situations or small group discussions, such as:

- Interviews
- HR meetings
- Court depositions/proceedings
- Client-attorney meetings
- Medical consultations

Consecutive interpreting is available on-site or remotely via phone or video.



Dedicated interpreting manager

From the start of the process, a dedicated interpreting manager will consult with you to help you decide which option is right for your needs – effectively eliminating the learning curve involved in navigating unfamiliar services. They also act as a single point of contact with our project management team.





Equipment rental and support

The right equipment is crucial in interpreting arrangements, but having to source an extra vendor in order to hire it is time-consuming and costly. So to simplify and scale your management, we provide specialist interpreting booths, conference microphones, headsets and, if necessary, an on-site engineer to make sure your event runs smoothly.

Want to learn more? rws.com/interpreting

Ready to connect with one of our specialists? Contact us

About RWS

RWS Holdings plc is the world's leading provider of technology-enabled language, content management and intellectual property services. We help our customers to connect with and bring new ideas to people globally by communicating business critical content at scale and enabling the protection and realization of their innovations.

Our vision is to help organizations interact effectively with people anywhere in the world by solving their language, content and market access challenges through our collective global intelligence, deep expertise and smart technology.

Customers include 90 of the globe's top 100 brands, the top 10 pharmaceutical companies and approximately half of the top 20 patent filers worldwide. Our client base spans Europe, Asia Pacific, and North and South America across the technology, pharmaceutical, medical, legal, financial services, chemical, automotive, government and telecommunications sectors, which we serve from offices across five continents.

Founded in 1958, RWS is headquartered in the UK and publicly listed on AIM, the London Stock Exchange regulated market (RWS.L). For further information, please visit: www.rws.com

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