

Compliance & data security throughout the translation supply chain

RWS Secure Translation Supply Chain
Data Sheet

Secure Localization

Centralizing secure localization for your organization is extremely complex.

It entails both finding a translation provider with the right subject matter expertise, while ensuring data security after the document leaves your organization. You need to prevent your organization's Material Non-Public Information from falling into the wrong hands.

You also need to consider the implications of sending documents that contain personally identifiable information (PII) to external translation providers in the context of the General Data Protection Regulation.

RWS Secure Supply Chain Solution

Data regulation compliance meets business efficiency

Data security often comes at the cost of business productivity. As the burden of handling PII increases, organizations are often forced to reduce their preferred supplier pool. Securing the translation supply chain doesn't come at the cost of trusted suppliers, existing relationships or impact time to market.

RWS Secure Translation Supply Chain provides a secure, enterprise-class, vendor-agnostic translation platform that allows you to combine regulatory compliance and translation best practice. Powered by our leading linguistic technologies your brand benefits from consistently applied terminology, and your procurement teams have full visibility of spend and leverage, easily flexing your approved supplier pool to meet your needs.

Support for regulatory compliance

The translation supply chain is often the hidden weak spot in an organization's data compliance since often marketing material, investor relations and underwriting documentation are all managed the same way.

RWS Secure Translation Supply Chain gives you fully auditable data custody of your translation processes, whether you need to ensure that Material Non-Public Information is not accidentally transmitted, exposing you to risk of insider dealing, or that you do not breach General Data Protection Regulation requirements.

Build security into your global content strategy:

- **Scalable and flexible architecture:** add and remove security components as your regulatory requirements change
- **Chain of custody:** retain full control of data across classifications and geographies
- **Controlled environment:** determine who accesses your data, and how
- **Linguistic expertise:** select the linguists you want to work with based on skill set while ensuring compliance

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Features

Control

Manage who has access to your data, where and what level of authority each user is granted. Prevent printing, copy/paste and distribution via 3rd-party file sharing sites.

Easy to use

Compliance doesn't need to be complicated. Translation requesters submit requests using a simple, clean UI. Flexible APIs easily integrate our technology with a range of content management systems. Project management dashboards provide full visibility of project status.

Streamlined

Centralize all your translation efforts into a single streamlined process, eliminating manual approaches.

Scalable

RWS Secure Translation Supply Chain is modular, enabling you to deploy at the pace your organization sets – from one to one-hundred vendors, across two geographies or with full global reach.

Maximum reuse

Enjoy higher-quality, more consistent translations with the optimal levels of content reuse, safe in the knowledge that only approved translation memories are used across your entire vendor ecosystem. Ensure consistent, high-quality content from source through to translation with live access to a central terminology database.

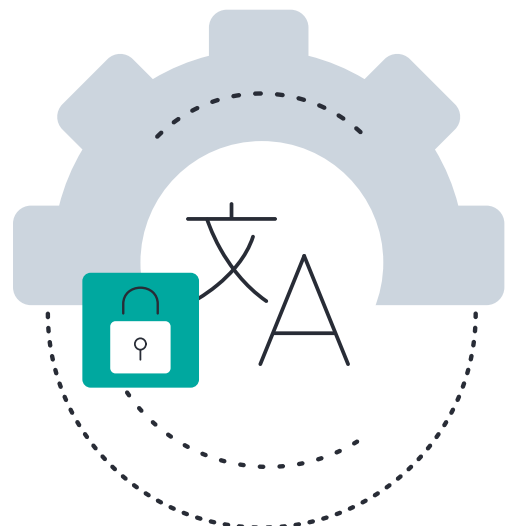
Integrated

Reduce the manual effort needed to attach or upload translated content – including metadata and reference material – to and from third-party applications. The platform's open and fully documented REST API enables you to integrate with any content repository including content management systems, ERP and CRMs, annual reporting and fund reporting software

Secure & compliant

Remove the risk of non-compliance. Maintain a complete audit trail in a central location and avoid non-compliance through automation, process controls, alerts and notifications.

- ISO 27001 certified
- Encryption of data at rest
- Regular internal vulnerability scans
- Intrusion detection and prevention system (IDS / IPS)
- Multi-factor authentication
- Third-party attestation of security measures
- Regional hosting locations and hubs of your choice
- Security Information & Event Management (SIEM)
- Customer-specific Data Loss Prevention



Define and control how and by whom your data is accessed:

- Implement a centralized, secure platform for all translations, regardless of data classification.
- Scale your vendor database to reflect the suppliers you want to use.
- Define and restrict and control over who accesses data and for how long.
- Prevent unauthorized information sharing.
- Ensure only approved Translation Memories and terminology are applied.

About RWS

RWS Holdings plc is the world's leading provider of technology-enabled language, content management and intellectual property services. We help our customers to connect with and bring new ideas to people globally by communicating business critical content at scale and enabling the protection and realization of their innovations.

Our vision is to help organizations interact effectively with people anywhere in the world by solving their language, content and market access challenges through our collective global intelligence, deep expertise and smart technology.

Customers include 90 of the globe's top 100 brands, the top 10 pharmaceutical companies and approximately half of the top 20 patent filers worldwide. Our client base spans Europe, Asia Pacific, and North and South America across the technology, pharmaceutical, medical, legal, chemical, automotive, government and telecommunications sectors, which we serve from offices across five continents.

Founded in 1958, RWS is headquartered in the UK and publicly listed on AIM, the London Stock Exchange regulated market (RWS.L).

For further information, please visit: www.rws.com

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