



Course Title

Tridion Sites System Administrator

Learning Objectives:

The course is designed to provide attendees with a high-level architecture overview of Tridion Sites, including some of the key features and concepts.

The course details how to configure Tridion Sites by deploying an environment that utilizes the new Topology Manager and Discovery Service, as well as many of the Content Delivery micro-services. The course also details how to set up DXA for immediate use on the content manager.

The course also explains the fundamentals on how to monitor, troubleshoot, and maintain a typical Tridion Sites 9 installation as well as exploring some key strategies for future-proofing an implementation. Some of the best practices for deploying in the cloud is also explained.

Target Audience:

Users who have never used Tridion Sites before and want to understand how to install and maintain Tridion Sites.

- System Administrators
- Architects
- Developers (optional)

Prerequisites:

Tridion Sites Fundamentals or equivalent experience.

Course Delivery Mode:

This course is available in the following delivery mode:

Onsite, delivered over 2 days

Further Information:

For further information on any of our courses, please contact us at learn@rws.com.







Topics covered during the course

Day One

Architecture overview

- High level overview Tridion Sites architecture
- Overview of Modules of Tridion Sites
- Overview of Tridion Sites Add-ons
- Overview of client tools of Tridion Sites

Prerequisites and installation

- Overview of prerequisites of Tridion Sites
- Preparation steps for installation of Tridion Sites Licensing and license files for Tridion Sites

Databases

- Overview of Tridion Sites Databases
- Creating and upgrading Tridion Sites databases
- Best practices Tridion Sites databases

Content Manager

- Overview of Content Manager and Topology Manager
- Installation of Content Manager and Topology Manager
- Best practices Content/Topology Manager
- Troubleshooting Content/Topology Manager

Content Delivery

- Overview of Content Delivery
- Installation of Content Delivery
- Best practices of Content Delivery

Publishing

- Topology Manager Concepts
- Configuring Topology Manager for a staging site
- Creating a basic Business Process Type for publishing
- Summary

Day Two







Digital Experience Accelerator (DXA)

- Digital Experience Accelerator introduction
- Digital Experience Accelerator architecture
- Installation steps Experience Manager
- References

Experience Manager (XPM)

- Tridion Sites Experience Manager introduction
- Experience Manager architecture
- Installation steps Experience Manager
- Security
- References

Authentication and Authorization

- User Management
- Groups Management
- Permissions
- SSO/SAML Authentication

Maintenance

- Maintenance best practices
- Maintenance PowerShell scripts
- Monitoring architecture and implementation
- Exercises

Upgrades

- Upgrade pathways
- Upgrade Strategies
- Upgrade Scripts

About us

RWS is a content solutions company, powered by technology and human expertise. We grow the value of ideas, data and content by making sure organizations are understood. Everywhere.

Our proprietary technology, 45+ AI patents and human experts help organizations bring ideas to market faster, build deeper relationships across borders and cultures, and enter new markets with confidence – growing their business and connecting them to a world of opportunities.

It's why over 80 of the world's top 100 brands trust RWS to drive innovation, inform decisions and shape brand experiences.

With 60+ global locations, across five continents, our teams work with businesses across almost all industries. Innovating since 1958, RWS is headquartered in the UK and publicly listed on AIM, the London Stock Exchange regulated market (RWS.L).

More information: rws.com

© 2025 All rights reserved. Information contained herein is deemed confidential and the proprietary information of RWS Group*.

*RWS Group shall mean RWS Holdings plc for and on behalf of its affiliates and subsidiaries.

