
Course Title **Tridion Sites System Administrator**

Learning Objectives:

The course is designed to provide attendees with a high-level architecture overview of Tridion Sites, including some of the key features and concepts.

The course details how to configure Tridion Sites by deploying an environment that utilizes the new Topology Manager and Discovery Service, as well as many of the Content Delivery micro-services. The course also details how to set up DXA for immediate use on the content manager.

The course also explains the fundamentals on how to monitor, troubleshoot, and maintain a typical Tridion Sites 9 installation as well as exploring some key strategies for future-proofing an implementation. Some of the best practices for deploying in the cloud is also explained.

Target Audience:

Users who have never used Tridion Sites before and want to understand how to install and maintain Tridion Sites.

- System Administrators
- Architects
- Developers (optional)

Prerequisites:

Tridion Sites Fundamentals or equivalent experience.

Course Delivery Mode:

This course is available in the following delivery mode:

Onsite, delivered over 2 days

Topics covered during the course:

- **Day one**
 - **Architecture overview**
 - High level overview Tridion Sites architecture
 - Overview of Modules of Tridion Sites
 - Overview of Tridion Sites Add-ons
 - Overview of client tools of Tridion Sites

-
- **Prerequisites and installation**
 - Overview of prerequisites of Tridion Sites
 - Preparation steps for installation of Tridion Sites Licensing and license files for Tridion Sites

 - **Databases**
 - Overview of Tridion Sites Databases
 - Creating and upgrading Tridion Sites databases
 - Best practices Tridion Sites databases

 - **Content Manager**
 - Overview of Content Manager and Topology Manager
 - Installation of Content Manager and Topology Manager
 - Best practices Content/Topology Manager
 - Troubleshooting Content/Topology Manager

 - **Content Delivery**
 - Overview of Content Delivery
 - Installation of Content Delivery
 - Best practices of Content Delivery

 - **Publishing**
 - Topology Manager Concepts
 - Configuring Topology Manager for a staging site
 - Creating a basic Business Process Type for publishing
 - Summary

 - **Day two**
 - **Digital Experience Accelerator (DXA)**
 - Digital Experience Accelerator introduction
 - Digital Experience Accelerator architecture
 - Installation steps Experience Manager
 - References

 - **Experience Manager (XPM)**
 - Tridion Sites Experience Manager introduction
 - Experience Manager architecture
 - Installation steps Experience Manager
 - Security
 - References

 - **Authentication and Authorization**
 - User Management
 - Groups Management
 - Permissions
 - SSO/SAML Authentication

- **Maintenance**
 - Maintenance best practices
 - Maintenance PowerShell scripts
 - Monitoring architecture and implementation
 - Exercises

- **Upgrades**
 - Upgrade pathways
 - Upgrade Strategies
 - Upgrade Scripts

Further Information:

For further information on any of our courses, please contact us at learn@rws.com

About RWS

RWS Holdings plc is a unique, world-leading provider of technology-enabled language, content and intellectual property services. Through content transformation and multilingual data analysis, our unique combination of technology and cultural expertise helps our clients to grow by ensuring they are understood anywhere, in any language.

Our purpose is unlocking global understanding. By combining cultural understanding, client understanding and technical understanding, our services and technology assist our clients to acquire and retain customers, deliver engaging user experiences, maintain compliance and gain actionable insights into their data and content.

Our clients include 90 of the world's top 100 brands, the top 20 pharmaceutical companies and 19 of the top 20 patent filers. Our client base spans Europe, Asia Pacific, and North and South America. We work in the automotive, chemical, financial, legal, medical, pharmaceutical, technology and telecommunications sectors, which we serve from 80+ global locations across five continents.

Founded in 1958, RWS is headquartered in the UK and publicly listed on AIM, the London Stock Exchange regulated market (RWS.L).

For further information please visit www.rws.com.

© 2022 All rights reserved. Information contained herein is deemed confidential and the proprietary information of RWS Group*.

*RWS Group shall mean RWS Holdings PLC for and on behalf of its affiliates and subsidiaries.